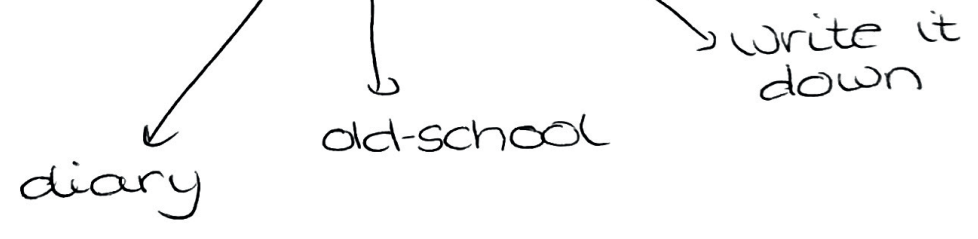


elderly

Specialized Agent

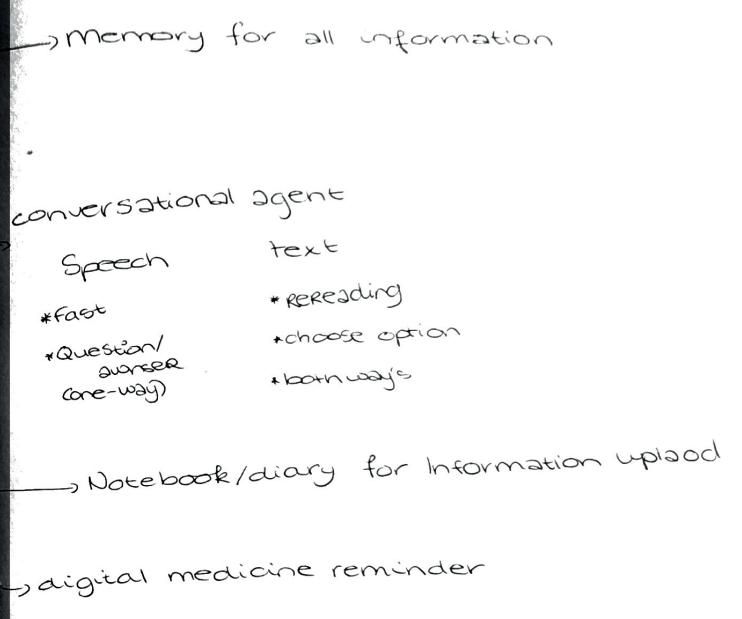
Help for Self management



do they understand a mechanism like a chatbot?

- what are old-school methods for self-management

- Remediation
- ↳ notebook
- ↳ memory
- ↳ leaflets
- ↳ talks
- ↳ phonecalls
- ↳ diary
- ↳ Camera
- ↳ drawing
- ↳ Schedule
- ↳ pen/paper
- ↳ medicine box

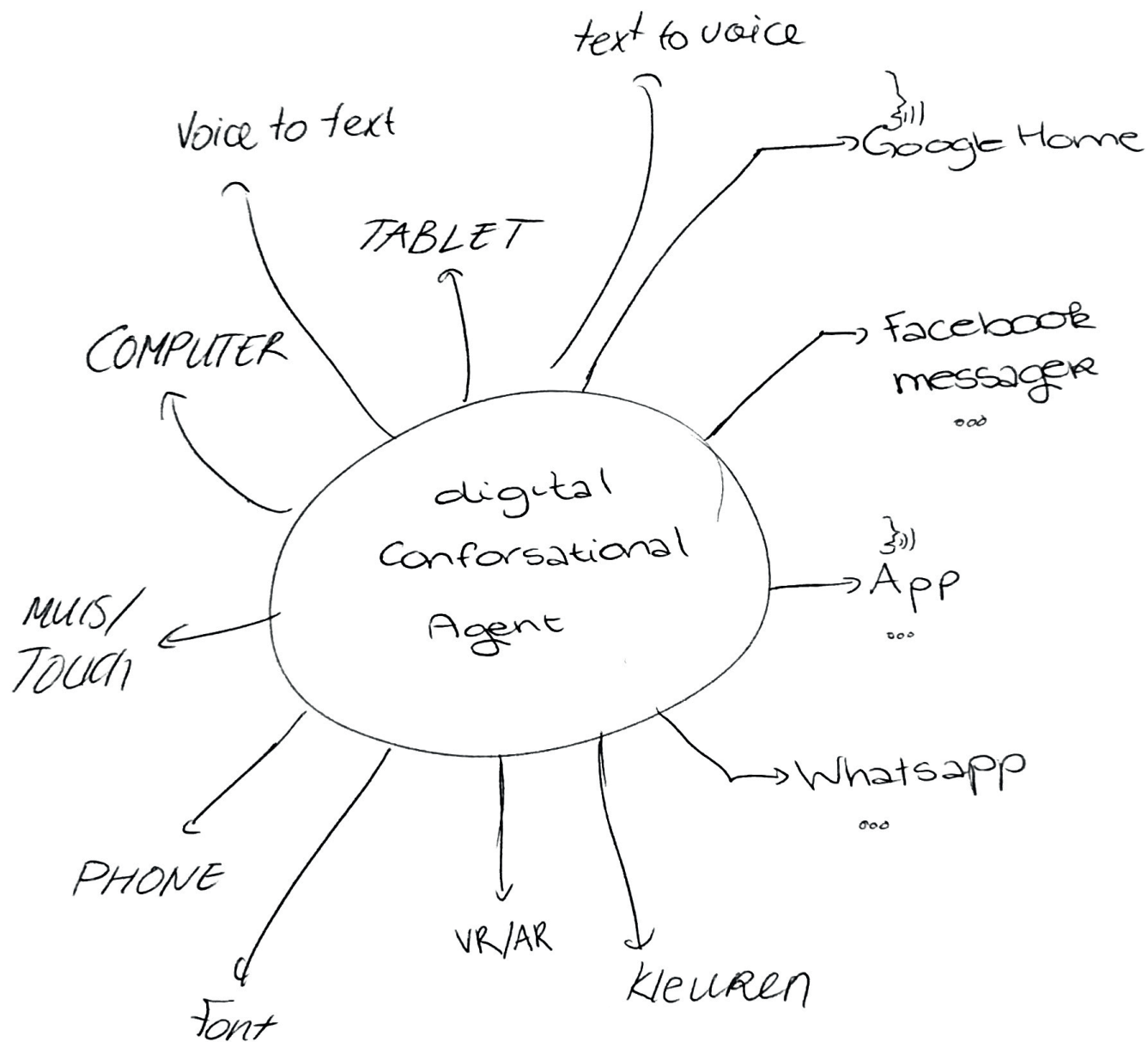


conversational agent

- | | |
|----------------------------|----------------|
| Speech | Text |
| *fast | *re-reading |
| *question/answer (one-way) | *choose option |
| | *both ways |

Notebook/diary for information upload

digital medicine reminder



Problem: Designing for the older adult has issues.

Target Group: 60-75 yr. Average

current status of target group

experience with chatbots : none / Little

Apps : Little / Average

web / internet : basic

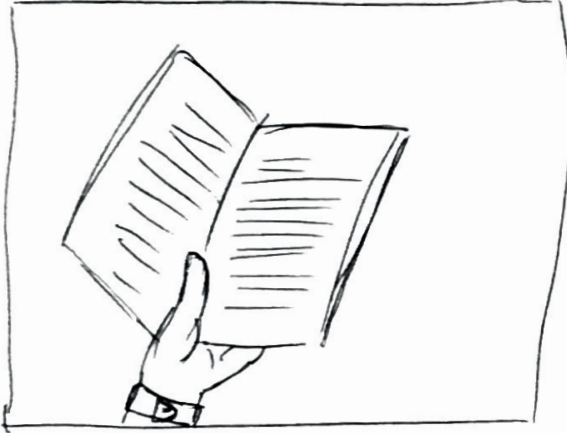
capability of learning :

after 50 learning capability decreases and especially in case of tech.

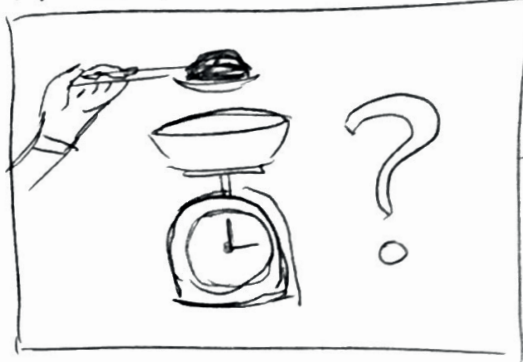
App

when would someone use the App?

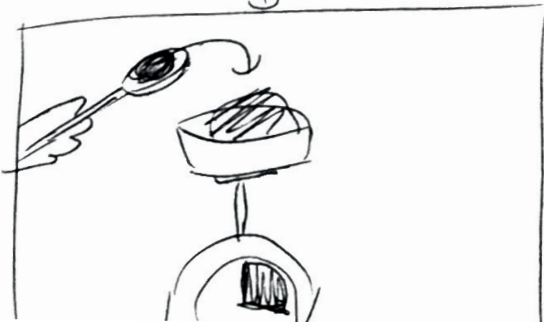
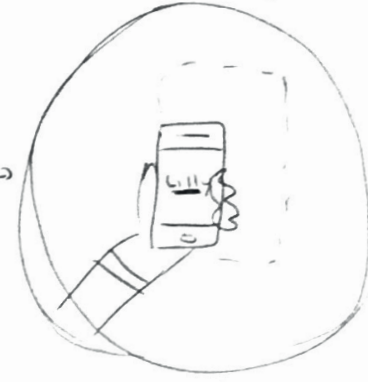
1 after diagnoses Gerald received a lot of info.

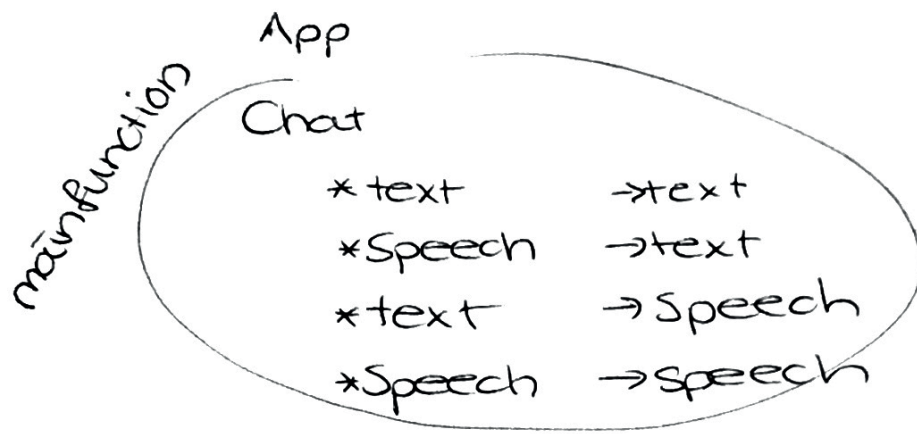


2. He can't seem to remember how many grams of vegetables he should eat.



3. opens the app Lilly, on phone or tablet.



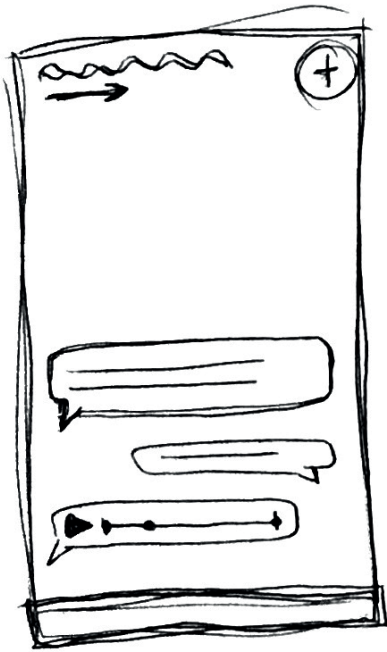


Send pictures

Share options

Send Documents / Scan from pictures.

Record sound.



design for elderly
keep focus on
main function



Lilly



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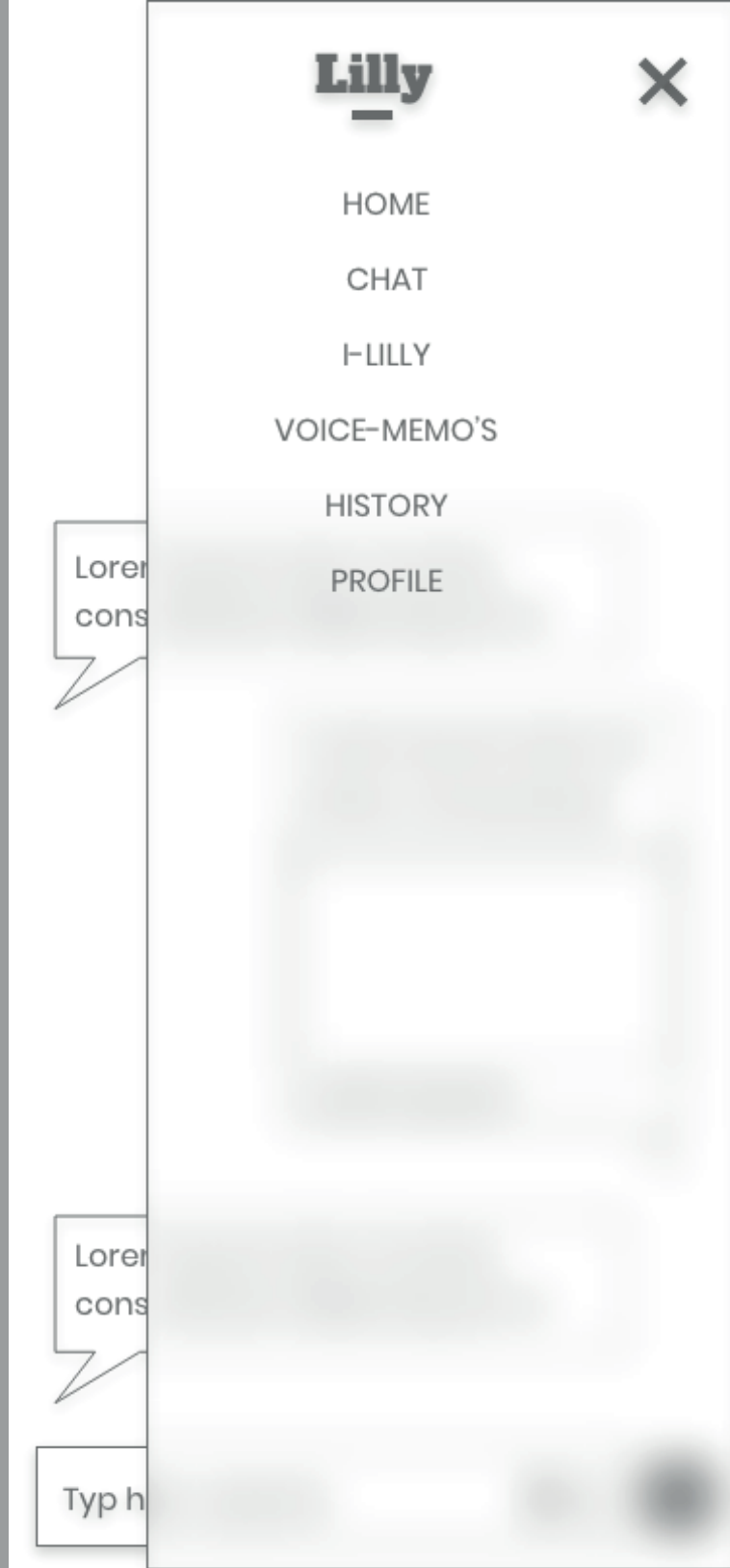
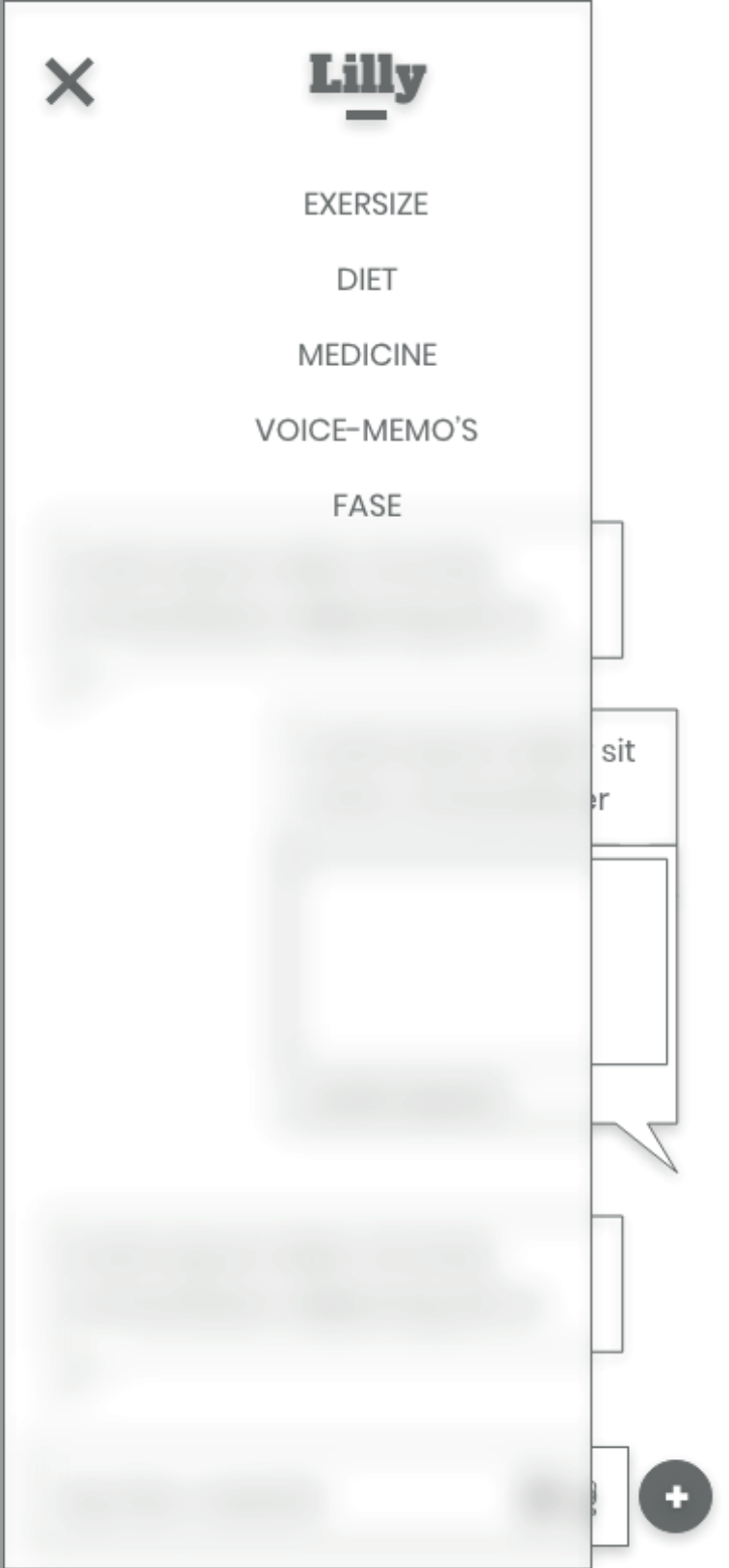
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HOME

CHAT

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VOICE-MEMO'S

HISTORY

PROFILE

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EXERSIZE

DIET

MEDICINE

VOICE-MEMO'S

FASE

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